Rocketts Landing Yacht Club (FAQ)

- (Q) Do I have to live in Rocketts Landing in order to keep my boat at the marina?
 (A) Absolutely not. The marina is, and has always been open to the public.
- 2. (Q) I currently live on my boat and I'm looking to move to another marina. Do you allow Live-A-Boards?
 (A) No, unfortunately we do not.
- 3. (Q) Do you have transient slips available?
 (A) Yes we have 15 transient slips. If you'd like to stay overnight (or longer), just give us a call and make a reservation. If you'd like to stay an hour or two to use the restaurants at Rocketts Landing, no reservation is needed (you can just put the \$5 slip fee in the black honor box located at the top of the public dock gangway). It's that's easy.
- 4. (Q) Do you have boat rentals at the marina.
 (A) No, unfortunately we do not. However, we do have a Carefree Boat Club. If you'd like more information, please see the following link: <u>http://carefreeboats.com/locations/richmond-va/</u>
- 5. (Q) Do you have a boat ramp or storage capability for my trailer?

(A) - No, to both questions. The reason is that the Rocketts Landing Yacht Club is located within a residential neighborhood and out of respect to our neighbors, traffic and storage is kept to a minimum.

- 6. (Q) Do you have Haul-Out capabilities?(A) No, but we can recommend a facility close by if needed.
- 7. (Q) How close to Richmond is the marina?
 (A) We are about 3 5 minutes from downtown Richmond.
- 8. (Q) Does the marina have security gates?
 (A) Yes! The marina has security gates at each entrance to the private slips. Slip holders are issued a numerical code upon arrival.
- 9. (Q) Do you have a service department that can work on my boat?
 (A) No we don't, but we can provide you with a contractor who has experience working with members at the marina.
- 10. (Q) Do you have fuel?(A) Yes, we have both Gas (contains ethanol) and Diesel.
- **11.** (Q) Do you have Pump-Out facilities?

(A) - Yes. Our Pump-Out station is located on the fuel dock and is free to use.

- 12. (Q) What size slips do you have available, and are they fixed or floating?
 (A) The sizes are: 30', 35', 45' for the private slips and 50' in the transient area. Our slips are all floating docks with full-length finger piers.
- 13. (Q) Do you provide free water and electric service?
 (A) Yes, as of now the water and electric service is included in the slip fee.
- 14. (Q) Do you have restrooms/shower facilities at the marina.(A) Yes! The restrooms with showers are available to members and those staying overnight in our transient slips.
- 15. (Q) What credit cards do you accept?(A) Visa, MC, Discover, and American Express.
- 16. (Q) Do you have Wi-Fi access at the marina.(A) No, unfortunately we do not.